Research Question	Background 00	Dataset	Approach O OOOOOO	<b>Results</b> 0000 00 000 000 000	Conclusion

## Identifying Infections with Spamming Malware in a Network, based on Analysis of DNS MX Requests

#### Bas Vlaszaty Bas.Vlaszaty@os3.nl

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July 2014

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Identifying Infections with Spamming Malware in a Network, based on Analysis of DNS MX Requests

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#### Acknowledgement

# Research conducted at Quarantainenet BV, supervised by Casper Joost Eyckelhof

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Research Question	Background 00	Dataset	Approach 0 000000	Results 0000 00 000 000	Conclusion

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Introduction	Research Question	Background 00	Dataset	Approach 0 000000	Results 0000 00 000 000	Conclusion

## Introduction

Spam:

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Introduction	Research Question	Background 00	Dataset	Approach 0 000000	Results 0000 00 000 000	Conclusion

### Introduction

Spam:

"Unsolicited means that the Recipient has not granted verifiable permission for the message to be sent. Bulk means that the message is sent as part of a larger collection of messages, all having substantively identical content."

- Spamhaus

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Introduction	Research Question	Background 00	Dataset	Approach 0 000000	Results 0000 00 000 000	Conclusion

Spam worldwide problem

▶ Global email: 150-200 billion per day

#### Sources: Symantec and Radicati Group

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Spam worldwide problem

- Global email: 150-200 billion per day
- Almost 2/3 is spam

#### Sources: Symantec and Radicati Group

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Spam worldwide problem

- Global email: 150-200 billion per day
- Almost 2/3 is spam
- Most spam blocked by spamfilters

Sources: Symantec and Radicati Group

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Introduction	Research Question	Background 00	Dataset	Approach 0 000000	Results 0000 00 000 000	Conclusion

Spam worldwide problem

- Global email: 150-200 billion per day
- Almost 2/3 is spam
- Most spam blocked by spamfilters
- Average business user receives 85 emails a day, 10 are spam.

#### Sources: Symantec and Radicati Group

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Introduction	Research Question	Background 00	Dataset	Approach 0 000000	Results 0000 00 000 000	Conclusion

▶ 80% generated by botnet (Symantec)

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Introduction	Research Question	Background 00	Dataset	Approach 0 000000	Results 0000 00 000 000	Conclusion

- ▶ 80% generated by botnet (Symantec)
- Network of infected computers

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Introduction	Research Question	Background 00	Dataset	Approach 0 000000	Results 0000 00 000 000	Conclusion

- ▶ 80% generated by botnet (Symantec)
- Network of infected computers
- Owner controlled

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- ▶ 80% generated by botnet (Symantec)
- Network of infected computers
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- Sold as a service

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- Network of infected computers
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- Sold as a service
- Used for DDoS, Clickfraud, spam

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- ▶ 80% generated by botnet (Symantec)
- Network of infected computers
- Owner controlled
- Sold as a service
- Used for DDoS, Clickfraud, spam
- Reputation loss, costs for bandwidth, energy

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#### Dutch police take down Bredolab botnet

Summary: Authorities in the Netherlands have arrested the suspected mastermind and seized the servers behind the malware-spamming botnet, which was built in layers 'like an onion' for protection



By Tom Espiner | October 26, 2010 -- 15:06 GMT (16:06 BST)

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Dutch police have uprooted a large information-stealing botnet known as Bredolab, thought to have infected more than 30 million computers.

The command-and-control server structure for the botnet was taken down on Monday by the Dutch National High Tech Crime Team.

On Monday night, police arrested a 27-year-old Armenian man they believe was the mastermind behind the Bredolab bothet. The arrest took place at Zvarthots International Airport in Yerevan, the capital of Armenia. The man is being heid by airport authorities, a spokesman for the Dutch prosecutor Soffice said on Tuesday.

"In the past few weeks, the [Dutch] national police investigation has tried to trace Bredolab suspects," the spokesman told ZDNet UK. "In the past several days, the main suspect was traced in Russia. Last night, when he arrived at Yerevan [Zvartnots] National Airport, he was arrested."

Police in the Netherlands have disconnected 143 servers associated with the botnet, the spokesman added. However, he was unable to say how many of the seized machines were being used for commandand-control purposes.

Read this Siemens: Stuxnet infected 14 industrial plants

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Introduction	Research Question	Background 00	Dataset	Approach 0 000000	Results 0000 00 000 000	Conclusion

What to do?

Prevention

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Introduction	Research Question	Background 00	Dataset	Approach 0 000000	Results 0000 00 000 000	Conclusion

What to do?

- Prevention
- Network monitoring

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Introduction	Research Question	Background 00	Dataset	Approach 0 000000	Results 0000 00 000 000	Conclusion

What to do?

- Prevention
- Network monitoring
- Quarantainenet

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Introduction	Research Question	Background 00	Dataset	Approach 0 000000	Results 0000 00 000 000	Conclusion

What to do?

- Prevention
- Network monitoring
- Quarantainenet
- Different sensors

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Introduction	Research Question	Background 00	Dataset	Approach 0 000000	Results 0000 00 000 000	Conclusion

What to do?

- Prevention
- Network monitoring
- Quarantainenet
- Different sensors
- Accumulate score

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Introduction	Research Question	Background 00	Dataset	Approach 0 000000	Results 0000 00 000 000	Conclusion

What to do?

- Prevention
- Network monitoring
- Quarantainenet
- Different sensors
- Accumulate score
- Restrict network acces, put machine in quarantaine

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Research Question	Background 00	Dataset	Approach 0 000000	Results 0000 00 000 000	Conclusion

#### Research question

#### **Research question**

Is it possible to identify a machine that is in infected with spamming malware by analysing DNS MX requests?

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	Research Question	Background ●0	Dataset	Approach 0 000000	Results 0000 00 000 000	Conclusion
DNS MX						

DNS

#### Domain Name System

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	Research Question	Background ●0	Dataset	Approach O OOOOOO	<b>Results</b> 0000 00 000 000	Conclusion
DNS MX						



- Domain Name System
- Links domain name (google.com) to ip address (74.125.136.138)

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	Research Question	Background ●0	Dataset	Approach O OOOOOO	Results 0000 00 000 000	Conclusion
DNS MX						



- Domain Name System
- Links domain name (google.com) to ip address (74.125.136.138)
- Comparable to De Telefoongids, you can look up a person and you will get back the phone number belonging to the person.

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	Research Question	Background 0●	Dataset	Approach 0 000000	Results 0000 00 000 000	Conclusion
DNS MX						



#### MX requests are specific for mail address

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	Research Question	Background 0●	Dataset	Approach 0 000000	Results 0000 00 000 000	Conclusion
DNS MX						



- MX requests are specific for mail address
- Which server to deliver mail to

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	Research Question	Background 0●	Dataset	Approach 0 000000	Results 0000 00 000 000	Conclusion
DNS MX						



- MX requests are specific for mail address
- Which server to deliver mail to
- Compare to the Gouden Gids, which will return an address so you know where to send your mail to.

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Research Question	Background 00	Dataset	Approach 0 000000	Results 0000 00 000 000	Conclusion

Data from 3 different institutes. Clients of Quarantainenet.



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Research Question	Background 00	Dataset	Approach 0 000000	Results 0000 00 000 000	Conclusion

Data from 3 different institutes. Clients of Quarantainenet.

- Dataset A, 3028 log entries
- Dataset B, 67.386 log entries
- Dataset C, 1.975.765 log entries

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- Dataset A, 3028 log entries
- Dataset B, 67.386 log entries
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During a period of 2 weeks all DNS MX requests were captured, timestamped and logged.

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Data from 3 different institutes. Clients of Quarantainenet.

- Dataset A, 3028 log entries
- Dataset B, 67.386 log entries
- Dataset C, 1.975.765 log entries

During a period of 2 weeks all DNS MX requests were captured, timestamped and logged.

Structure: [Timestamp, source ip, requested domain]

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Research Question	Background 00	Dataset	Approach 0 000000	Results 0000 00 000 000	Conclusion

## Verification data

No truth to check findings:

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#### Verification data

No truth to check findings:

Incident log from Qmanage

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Research Question	Background 00	Dataset	Approach O OOOOOO	Results 0000 00 000 000	Conclusion

### Verification data

No truth to check findings:

- Incident log from Qmanage
- Spam blacklists (dnsbl.sorbs.net, cbl.abuseat.org, bl.spamcop.net, zen.spamhaus.org)

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### Verification data

No truth to check findings:

- Incident log from Qmanage
- Spam blacklists (dnsbl.sorbs.net, cbl.abuseat.org, bl.spamcop.net, zen.spamhaus.org)
- Reports of issues by customers

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	Research Question	Background 00	Dataset	Approach ● ○○○○○○	Results 0000 00 000 000 000	Conclusion
Theory						

Dataset not annotated. Had to start from hypotheses.



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	Research Question	Background 00	Dataset	Approach ● ○○○○○○	Results 0000 00 000 000 000	Conclusion
Theory						

Dataset not annotated. Had to start from hypotheses.

Spambot will generate a lot of DNS MX requests as it sends a lot of mail.

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Identifying Infections with Spamming Malware in a Network, based on Analysis of DNS MX Requests

	Research Question	Background 00	Dataset	Approach ● ○○○○○○	Results 0000 00 000 000 000	Conclusion
Theory						

Dataset not annotated. Had to start from hypotheses.

- Spambot will generate a lot of DNS MX requests as it sends a lot of mail.
- Spambot is an automatic process, so it will show (at least somewhat) periodic behaviour.

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Theory						

Dataset not annotated. Had to start from hypotheses.

- Spambot will generate a lot of DNS MX requests as it sends a lot of mail.
- Spambot is an automatic process, so it will show (at least somewhat) periodic behaviour.
- Spambot infection is a malware infection so it should correlate with incidents from other sensors.

	Research Question	Background 00	Dataset	Approach	Results 0000 00 000 000 000	Conclusion
Theory						

Dataset not annotated. Had to start from hypotheses.

- Spambot will generate a lot of DNS MX requests as it sends a lot of mail.
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	Research Question	Background 00	Dataset	Approach ● ○○○○○○	Results 0000 00 000 000	Conclusion
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- Spambot infection is a malware infection so it should correlate with incidents from other sensors.

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Create tools to analyse this

	Research Question	Background 00	Dataset	Approach ● ○○○○○○	Results 0000 00 000 000	Conclusion
Theory						

Dataset not annotated. Had to start from hypotheses.

- Spambot will generate a lot of DNS MX requests as it sends a lot of mail.
- Spambot is an automatic process, so it will show (at least somewhat) periodic behaviour.
- Spambot infection is a malware infection so it should correlate with incidents from other sensors.

Create tools to analyse this Try to match findings with these tools to verification data (Incidents, reports, spam blocklists)

	Research Question	Background 00	Dataset	Approach ○ ●○○○○○	Results 0000 00 000 000	Conclusion
Analysis tools						

From records in a logfile to graphs.

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	Research Question	Background 00	Dataset	Approach ○ ●○○○○○	Results 0000 00 000 000	Conclusion
Analysis tools						

- From records in a logfile to graphs.
- Create histogram over time.

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	Research Question	Background 00	Dataset	Approach ○ ●○○○○○	Results 0000 00 000 000 000	Conclusion
Analysis tools						

- From records in a logfile to graphs.
- Create histogram over time.
- Count how many records are in the logfile between time A and B, between B and C etc..

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	Research Question	Background 00	Dataset	Approach ○ ●○○○○○	Results 0000 00 000 000	Conclusion
Analysis tools						

- From records in a logfile to graphs.
- Create histogram over time.
- Count how many records are in the logfile between time A and B, between B and C etc..
- This results in activity plots

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	Research Question	Background 00	Dataset	Approach ○ ○●○○○○	Results 0000 00 000 000 000	Conclusion
Analysis tools						

## Frequency graph

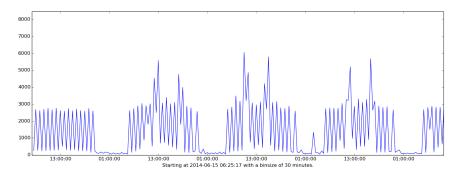


Figure: Daily pattern

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	Research Question	Background 00	Dataset	Approach ○ ○○●○○○	Results 0000 00 000 000	Conclusion
Analysis tools						

Periodicity

#### Find repeating pattern in data

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	Research Question	Background 00	Dataset	Approach ○ ○○●○○○	Results 0000 00 000 000	Conclusion
Analysis tools						



- Find repeating pattern in data
- Autocorrelation: Cross correlating with itself shifted by lag.

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	Research Question	Background 00	Dataset	Approach ○ ○○●○○○	Results 0000 00 000 000	Conclusion
Analysis tools						



- Find repeating pattern in data
- Autocorrelation: Cross correlating with itself shifted by lag.
- Similarity of f(x) with f(x + t), where t is called the "lag"

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	Research Question	Background 00	Dataset	Approach ○ ○○○●○○	Results 0000 00 000 000	Conclusion
Analysis tools						

## Periodicity example

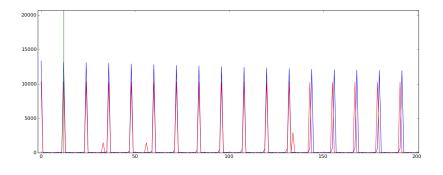


Figure: Autocorrelation good result

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Analysis tools						

 Paper "Entropy Based Analysis of DNS Query Traffic in the Campus Network"

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	Research Question	Background 00	Dataset	Approach ○ ○○○○●○	Results 0000 00 000 000 000	Conclusion
Analysis tools						

- Paper "Entropy Based Analysis of DNS Query Traffic in the Campus Network"
- Entropy will go down when spam run is in progress

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	Research Question	Background 00	Dataset	Approach ○ ○○○○●○	Results 0000 00 000 000	Conclusion
Analysis tools						

- Paper "Entropy Based Analysis of DNS Query Traffic in the Campus Network"
- Entropy will go down when spam run is in progress
- Based on Shannon entropy, given by:

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- Entropy will go down when spam run is in progress
- Based on Shannon entropy, given by:

$$H(X) = -\sum_{x} p(x) \log p(x).$$

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	Research Question	Background 00	Dataset	Approach ○ ○○○○●○	Results 0000 00 000 000	Conclusion
Analysis tools						

- Paper "Entropy Based Analysis of DNS Query Traffic in the Campus Network"
- Entropy will go down when spam run is in progress
- Based on Shannon entropy, given by:

$$H(X) = -\sum_{x} p(x) \log p(x).$$

• Higher entropy means the data is more random.

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	Research Question	Background 00	Dataset	Approach ○ ○○○○○●	Results 0000 00 000 000	Conclusion
Analysis tools						

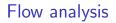
Flow analysis

 Idea based on "Detection of Spam Hosts and Spam Bots Using Network Flow Traffic Modeling"

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	Research Question	Background 00	Dataset	Approach ○ ○○○○○●	Results 0000 00 000 000	Conclusion
Analysis tools	i .				i i	



- Idea based on "Detection of Spam Hosts and Spam Bots Using Network Flow Traffic Modeling"
- Flow is a session of activity.

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Analysis tools						



- Idea based on "Detection of Spam Hosts and Spam Bots Using Network Flow Traffic Modeling"
- Flow is a session of activity.
- Requests have to be close together to belong to the same flow

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	Research Question	Background 00	Dataset	Approach ○ ○○○○○●	Results 0000 00 000 000	Conclusion
Analysis tools						



- Idea based on "Detection of Spam Hosts and Spam Bots Using Network Flow Traffic Modeling"
- Flow is a session of activity.
- Requests have to be close together to belong to the same flow

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▶ dt = 1 minute

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	Research Question	Background 00	Dataset	Approach ○ ○○○○○●	Results 0000 00 000 000	Conclusion
Analysis tools						



- Idea based on "Detection of Spam Hosts and Spam Bots Using Network Flow Traffic Modeling"
- Flow is a session of activity.
- Requests have to be close together to belong to the same flow
- dt = 1 minute
- If there is more then 1 minute of "silence", the current flow ends and a new one will be started at the next activity

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Research Question	Background 00	Dataset	Approach 0 000000	<b>Results</b> 0000 00 000 000	Conclusion

Truth very limited:



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Research Question	Background 00	Dataset	Approach 0 000000	<b>Results</b> 0000 00 000 000	Conclusion

Truth very limited:

Customer reports?

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Research Question	Background 00	Dataset	Approach 0 000000	<b>Results</b> 0000 00 000 000	Conclusion

Truth very limited:

- Customer reports?
- Spam databases?

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Research Question	Background 00	Dataset	Approach 0 000000	<b>Results</b> 0000 00 000 000	Conclusion

Truth very limited:

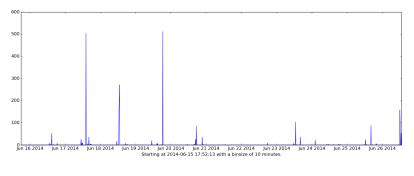
- Customer reports?
- Spam databases?
- Correlation with incident logs?

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Identifying Infections with Spamming Malware in a Network, based on Analysis of DNS MX Requests

	Research Question	Background 00	Dataset	Approach o oooooo	Results ●000 ○0 ○00 ○0	Conclusion
Frequency						

### Frequency result A



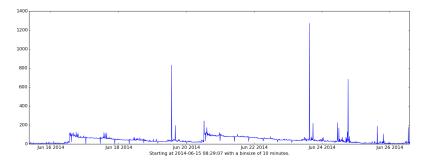
#### Figure: Frequency result A

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	Research Question	Background 00	Dataset	Approach O OOOOOO	Results 0●00 00 000 000	Conclusion
Frequency						

#### Frequency result B



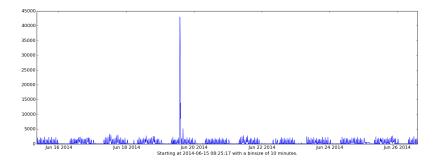
#### Figure: Frequency result B

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	Research Question	Background 00	Dataset	Approach o oooooo	Results 00●0 00 000 000	Conclusion
Frequency						

### Frequency result C



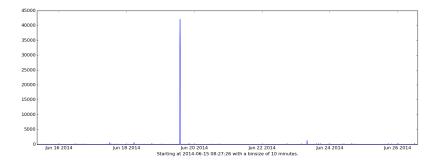
#### Figure: Frequency result C

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	Research Question	Background 00	Dataset	Approach 0 000000	Results 000● 00 000 000	Conclusion
Frequency						

#### Frequency spamrun ip



#### Figure: Frequency spamrun ip

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	Research Question	Background 00	Dataset	Approach 0 000000	Results ○○○○ ○○ ○○○ ○○○	Conclusion
Periodicity						

# Periodicity result

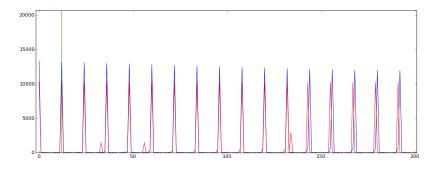


Figure: Periodicity Good example

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	Research Question	Background 00	Dataset	Approach O OOOOOO	Results 0000 0● 000 000	Conclusion
Periodicity						

# Periodicity result

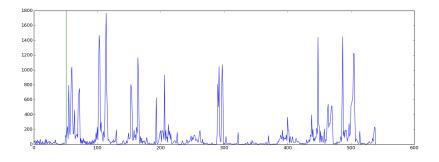


Figure: Periodicity Bad example

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	Research Question	Background 00	Dataset	Approach O OOOOOO	Results ○○○○ ●○○ ○○	Conclusion
Entropy						

Entropy A

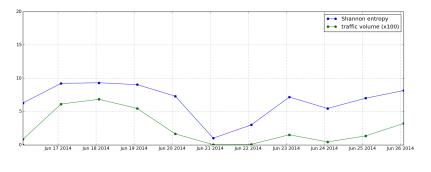


Figure: Entropy A

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	Research Question	Background 00	Dataset	Approach o oooooo	Results ○○○○ ○○ ○○○ ○○○	Conclusion
Entropy						

Entropy B

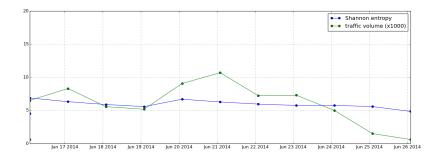


Figure: Entropy B

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Identifying Infections with Spamming Malware in a Network, based on Analysis of DNS MX Requests

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	Research Question	Background 00	Dataset	Approach 0 000000	Results 0000 00 00● 00	Conclusion
Entropy						

Entropy C

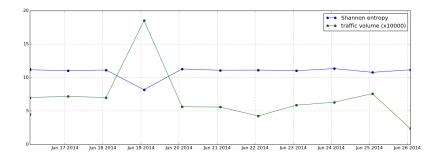


Figure: Entropy C

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Identifying Infections with Spamming Malware in a Network, based on Analysis of DNS MX Requests

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	Research Question	Background 00	Dataset	Approach 0 000000	Results 0000 00 000 ●0	Conclusion
Flow						

## Results flow analysis

Dataset	# records	# Flows	Flows >10	Ratio
Set A	308	108	27	0.25
Set B	67.386	3356	1305	0.39
Set C	1.975.765	12240	2474	0.20

Table: Number of flows

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	Research Question	Background 00	Dataset	Approach O OOOOOO	Results 0000 00 000 000	Conclusion
Eleve						

### Results from flow analysis C

Host	# Duration	Volume	Rate (req/s)
В	1456	100983	69.36
В	311	1376	4.42
A	509	21920	43.06
C	5083	3054	0.60
С	4242	2466	0.58
С	4857	2815	0.58
С	2387	1198	0.50
C	4689	3414	0.73
С	3844	2193	0.57
С	1172	2946	2.51
С	3853	2184	0.57
С	2258	1021	0.45,

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Research Question	Background 00	Dataset	Approach 0 000000	Results 0000 00 000 000	Conclusion

Conclusions on analysis methods

 Frequency analysis: identified spam session does show up in frequency.

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Research Question	Background 00	Dataset	Approach 0 000000	<b>Results</b> 0000 00 000 000	Conclusion

Conclusions on analysis methods

- Frequency analysis: identified spam session does show up in frequency.
- Periodicity analysis: Periodicity can be found in traffic from certain machines, does not appear to say say a lot as spam runs do not appear to be a periodical event, rather a burst.

Research Question	Background 00	Dataset	Approach 0 000000	<b>Results</b> 0000 00 000 000	Conclusion

Conclusions on analysis methods

- Frequency analysis: identified spam session does show up in frequency.
- Periodicity analysis: Periodicity can be found in traffic from certain machines, does not appear to say say a lot as spam runs do not appear to be a periodical event, rather a burst.
- Entropy analysis shows the results described in the previous research.

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Research Question	Background 00	Dataset	Approach 0 000000	<b>Results</b> 0000 00 000 000	Conclusion

Conclusions on analysis methods

- Frequency analysis: identified spam session does show up in frequency.
- Periodicity analysis: Periodicity can be found in traffic from certain machines, does not appear to say say a lot as spam runs do not appear to be a periodical event, rather a burst.
- Entropy analysis shows the results described in the previous research.
- Flows very good way to look at traffic. Can detect interesting events with ease.

Research Question	Background 00	Dataset	Approach O OOOOOO	Results 0000 00 000 000	Conclusion

General conclusions:

Possible to detect that email is being sent

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Research Question	Background 00	Dataset	Approach 0 000000	Results 0000 00 000 000	Conclusion

General conclusions:

- Possible to detect that email is being sent
- Reliably classifying email as spam more difficult, as the information is very limited.

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Research Question	Background 00	Dataset	Approach 0 000000	<b>Results</b> 0000 00 000 000	Conclusion

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- In principle only mailservers should be doing DNS MX requests, so all other machines potential suspects.
- DNS MX detection can serve as additional evidence in classification, but is not strong enough by itself.

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Research Question	Background 00	Dataset	Approach O OOOOOO	Results 0000 00 000 000	Conclusion

General conclusions:

- Possible to detect that email is being sent
- Reliably classifying email as spam more difficult, as the information is very limited.
- In principle only mailservers should be doing DNS MX requests, so all other machines potential suspects.
- DNS MX detection can serve as additional evidence in classification, but is not strong enough by itself.
- All results gained from a small dataset with one spamrun. Not enough examples of bad behaviour for good classification.

Research Question	Background 00	Dataset	Approach O OOOOOO	Results 0000 00 000 000	Conclusion

### Questions?

Questions?

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